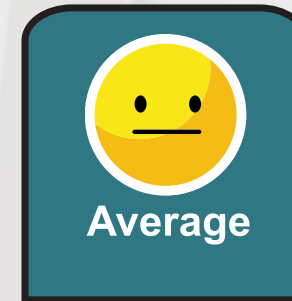


Feedback Solutions To



Improve Experience



Feedback Improves Experiences



Our easy-to-use feedback devices feature a sleek design with in-built Wi-Fi for seamless real-time data syncing.

Built for durability and continuous performance, they help organizations monitor service quality, cleanliness, and customer satisfaction effortlessly.

With instant insights and live feedback, teams respond faster and deliver better experiences at every touchpoint.

“

With real-time data, centralised monitoring, and reliable performance,

VP Industries feedback solutions empower businesses to act instantly, improve standards,

and exceed customer expectations—every single day.

”

Feedback_Lite



The Lite Model is a smart and cost-effective feedback solution designed for businesses that need simplicity with powerful performance.

It comes with in-built Wi-Fi, eliminating the need for any external router or device. The system supports unlimited surveys and unlimited reports, allowing you to capture and analyze customer feedback without restrictions.

With lifetime free software and dashboard access, feedback reports can be viewed and downloaded directly through the mobile app, enabling real-time monitoring with zero recurring charges. Its plug-and-play design ensures quick installation and easy operation.

The Lite Model is ideal for locations where reliability, ease of use, and instant insights matter most.

Best Suited For:

Washroom | Hotel | Malls | Gym | Petrol Pump | Society | Cafés, | Retail outlets



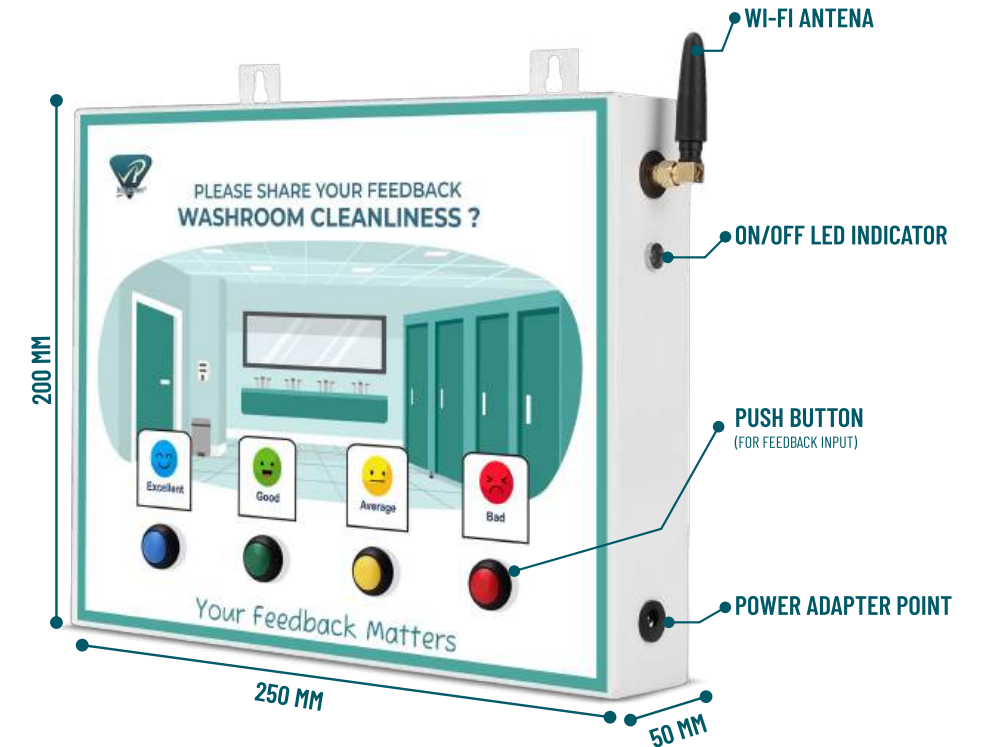
Plug in



Display



Premium Finish



Feedback_Pro

ACCESSIBILITY



The Pro Model is an advanced feedback solution built for businesses that need high visibility, centralized control, and scalability.

It features a digital display that enhances engagement and delivers a modern, premium user experience. The system supports multiple feedback devices, all managed through a single admin panel.

Using a centralized dashboard, you can monitor, analyze, and download feedback reports from multiple locations and devices with one login ID, enabling real-time visibility and faster decisions.

The Pro Model supports unlimited surveys and reports, along with lifetime free software and dashboard access, ensuring zero recurring costs. Its robust design makes it suitable for large-scale and high-traffic environments.

The Pro Model is ideal for organizations where appearance, control, and data-driven management matter most.

Best Suited For:

Washrooms, Hotels, Malls, Gyms, Petrol Pumps, Residential Societies, Cafés, and Retail Outlets



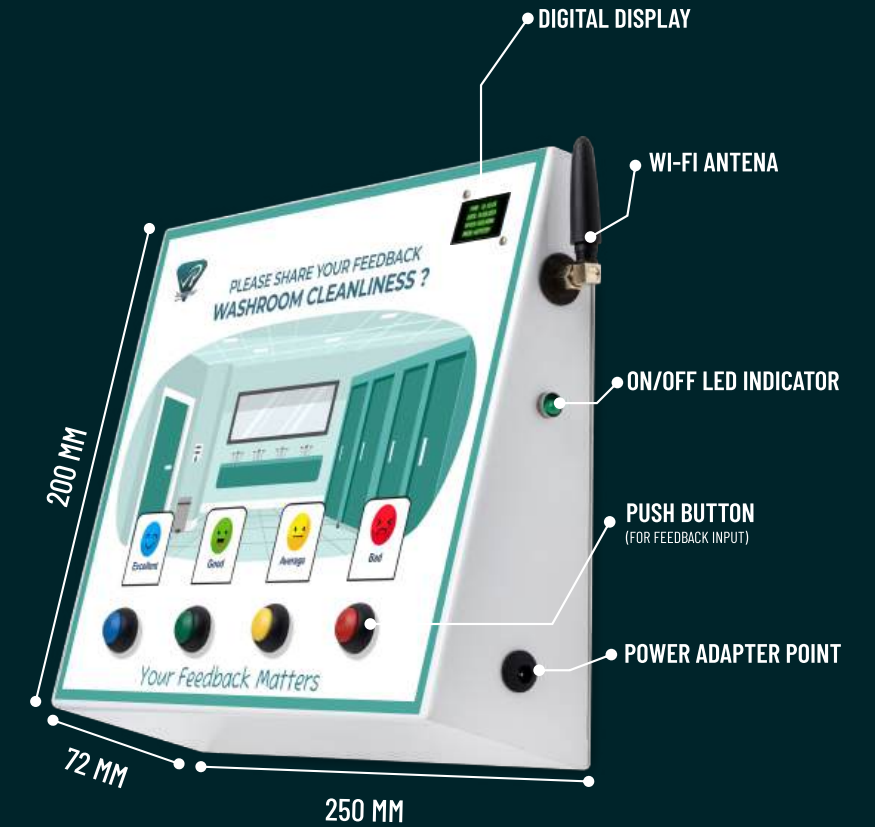
Plug in



Display



Premium Finish



The Feedback Hub



Control your entire feedback system from one simple dashboard.
Create forms, publish them, track responses, and manage all machines with ease.

✓ All-in-One Solution

Handle feedback from GSM, Wi-Fi Router, Wi-Fi Hotspot, and online sources — all in one place.

✓ Seamless Connectivity

Easily switch between all connection modes for smooth, uninterrupted feedback collection.

✓ Real-Time Syncing

Feedback updates instantly in the cloud, giving you quick access to reports.

✓ Multi-Location Management

Manage multiple machines and branches from a single dashboard.

✓ Reliable Performance

Stable hardware and strong connectivity ensure consistent, accurate feedback capture.



Hot-Spot

Build Surveys

- * Easy builder
- * Smart logic
- * Multi-language
- * Multi-location
- * Works on Mobile, online & app

View Reports

- * Interactive dashboard
- * Branch-wise reports
- * Instant alerts
- * Auto reports
- * AI insights
- * Combined analytics

Manage System

- * User roles
- * Response check
- * One-click publish

Install the Application

- Open Chrome and go to Website www.merafeedback.com
- Tap on Button Get Started
- Tap the Hotspot button to start the app download.
- Open the downloaded app file to INSTALL
- App icon will show on your screen.

ACCESSIBILITY



Mobile



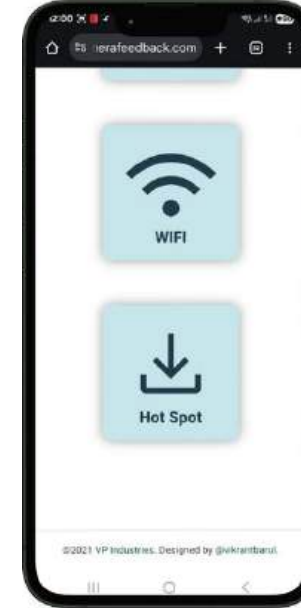
Tablets



Laptop



STEP_01



STEP_02



STEP_03

Connect the Mobile to Feedback Machine.

Open your mobile's Wi-Fi settings. Select the "Feedback Machine" Wi-Fi.

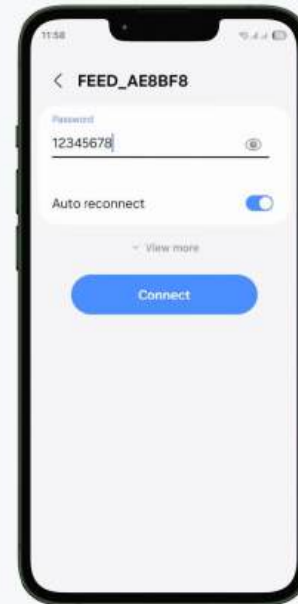
Enter the Wi-Fi password.

A pop-up will appear — select Always connected.

ACCESSIBILITY



STEP_04



STEP_05



STEP_06

Access Feedback Report.

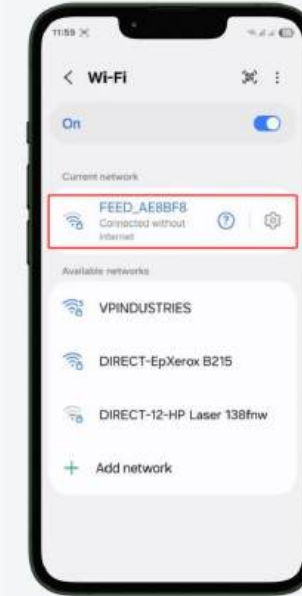
The Wi-Fi icon will display “Connected.”

Connected without internet” is also normal.

Open the Feedback app and enter your device ID.

Press the Submit button to view the feedback report instantly.

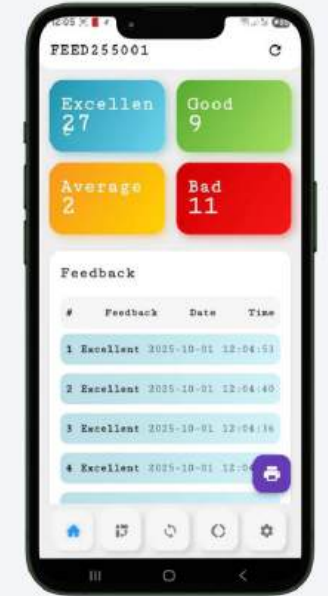
ACCESSIBILITY



STEP_07



STEP_08



STEP_09


PLEASE SHARE YOUR FEEDBACK
WASHROOM CLEANLINESS ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
PETROL PUMP VISIT ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
CANTEEN SERVICE EXPERIENCE ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
DINING EXPERIENCE ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
SHOPPING EXPERIENCE ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
GYM SERVICE EXPERIENCE ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
HOW WAS YOUR STAY ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
SALOON SERVICE EXPERIENCE ?



Excellent Good Average Bad

Your Feedback Matters

PLEASE SHARE YOUR FEEDBACK
HOSPITAL CLEANLINESS ?



Excellent Good Average Bad

Your Feedback Matters

Complete Feedback Solution



Unlimited Surveys



Unlimited Responses



Unlimited Users



24/7
Reporting

Thanks for connecting us...

Office & Manufacturing Unit: VP INDUSTRIES.

A0-91, Amrit Steel Compound, South Side
Industrial Area, Ghaziabad-201001

AN ISO & CE Certified

MSME CERTIFIED

GEM Registered Supplier

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